

Product Change Notification: Hardware Raster and Beam Washing Generation

Document Date: May 16th, 2024

Date effective: Immediately and until further notice

Dear Kimball Physics Customer,

This letter is to inform you of a change to the Electron and Ion Gun System product lines.

Affected products: All Electron Gun Power Supply (EGPS) and Ion Gun Power supply (IGPS) models with integrated Hardware Raster or Beam Washing generation.

Description of change: Hardware Raster and Beam Washing Generation will be temporarily unavailable.

Reason for change: Unavailability of 16 channel flex panels renders all EGPS models and IGPS models incapable of supporting the necessary hardware for integrated signal generation.

Impact on EGPS and IGPS models: Hardware Raster and Beam Washing generation will be unavailable until further notice.

Whom to contact at Kimball Physics:

Kimball Physics remains committed to providing high quality and reliable Electron and Ion Gun Systems. If you have any questions or concerns regarding this product change, we welcome you to contact us by phone at +1 (603) 878-1616 or by email at info@kimphys.com to be put in touch with our Customer Service team. You may also contact Dan Taylor directly by email at dtaylor@kimphys.com.